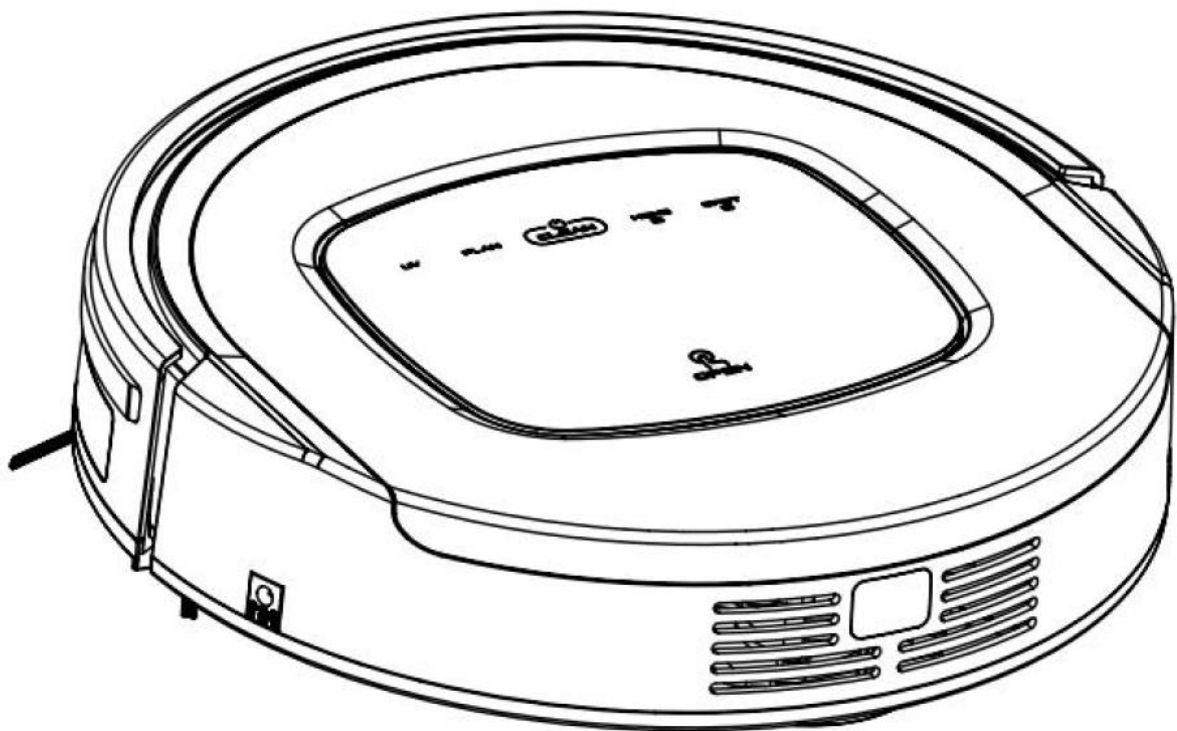


MONOPRICE

MP Intelligent Robot Vacuum with Drop Sensing



P/N 16385

User's Manual

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SAFETY WARNINGS AND GUIDELINES

Please read this entire manual before using this device, paying extra attention to these safety warnings and guidelines. Please keep this manual in a safe place for future reference.

- This device is intended for indoor use only.
- Do not expose this device to water or moisture of any kind. Do not use it in wet or moist environments, such as the bathroom or laundry room. Do not use it to clean wet spots on the floor.
- Do not touch the device, the power cord, or any other connected cables with wet hands.
- Do not expose this device to excessively high temperatures. Do not place it in, on, or near heat sources, such as a fireplace, stove, radiator, etc. Do not leave it in direct sunlight.
- Do not use this vacuum in proximity to curtains, cords, loose cables, fragile objects, papers, loose debris, or anything that could get easily knocked over.
- Do not use this vacuum around cigarette ends, lighters, matches, volatile liquids such as gasoline, or any other flammable materials.
- If the vacuum needs to be cleaned, it should be fully charged beforehand.
- Do not sit on the vacuum or allow pets or children to sit on it. Take care when using this around children or pets.
- Do not use this product where it can easily fall, such as on tables, chairs, or next to stairs.
- Turn off the vacuum when transporting it or when it will not be used for a long time.
- Empty and clean the dust bin and filters after each use.
- Remove the batteries from the remote if it will be unused for a long time.
- Fully charge the battery before first use and at least once every three months.
- This device contains a rechargeable battery. Dispose of the device or battery only in accordance with local, state, or federal regulations for electronic waste.
- Do not allow small children to use or play with this vacuum.

INTRODUCTION

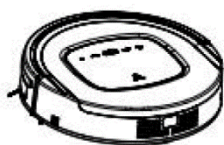
Thank you for purchasing this Intelligent Robot Vacuum! This vacuum can automatically clean the floor of almost any room. It features several cleaning modes, including Normal, Spot, and Edge cleaning. It uses side brushes and powerful suction to clean the floor without agitator brushes. It can clean for up to 100 minutes at full power on a single charge and can automatically return to its Charging Station when the battery charge is low. It has a large dust bin and HEPA filter, and includes a remote control.

FEATURES

- Normal, Spot, and Edge cleaning modes
- Cleaning can be scheduled
- Powerful suction to clean even the smallest dirt or dust
- Can clean carpeted and non-carpeted floors
- Automatically adjusts suction power based on floor type
- Washable dust bin and main filter
- Includes infrared remote control

PACKAGE CONTENTS

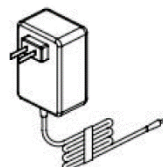
Please take an inventory of the package contents to ensure you have all the items listed below. If anything is missing or damaged, please contact Monoprice Customer Service for a replacement.



1x Vacuum



1x Charging Station



1x Power Adapter



1x Remote Control



2x HEPA Filters



1x Cleaning Brush



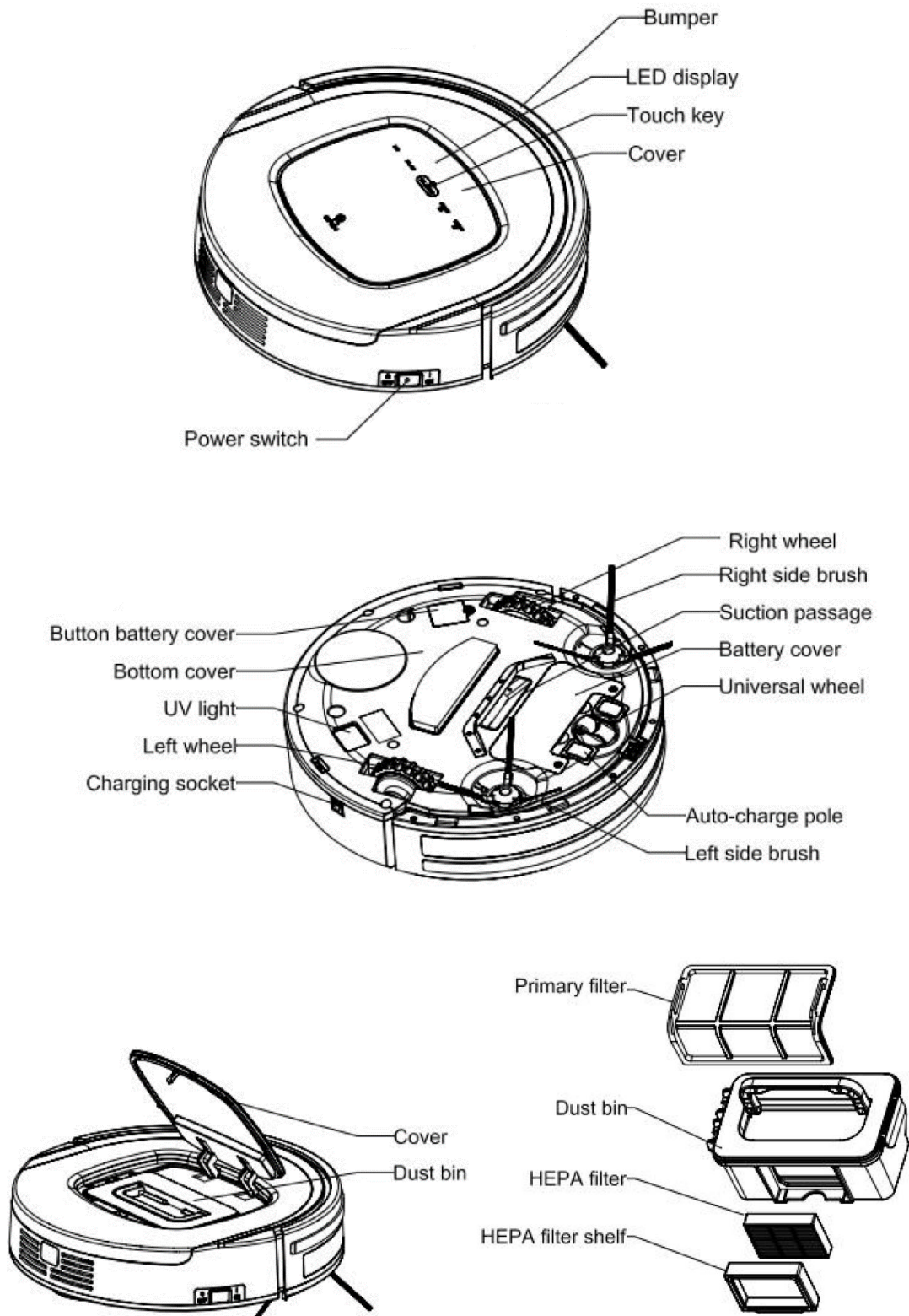
4x Side Brushes



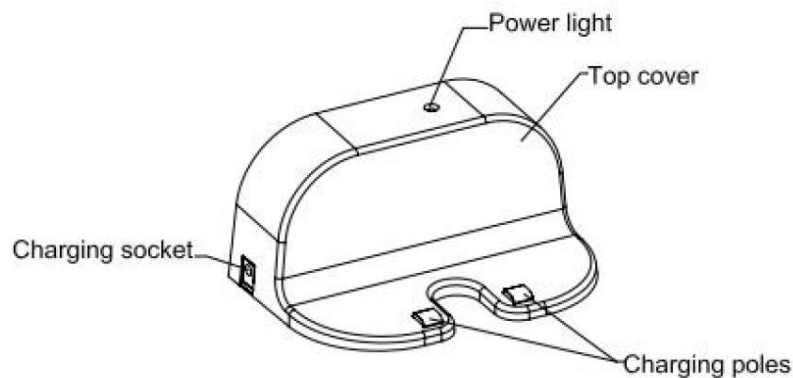
1x User's Manual

PRODUCT OVERVIEW

Vacuum

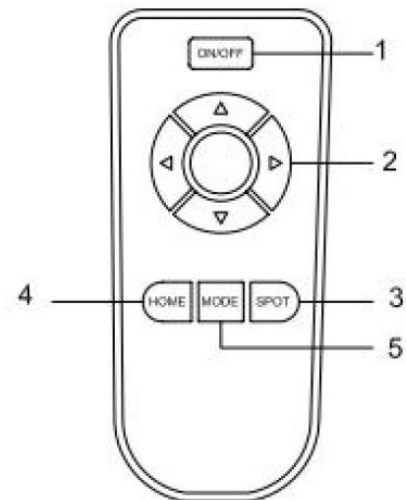


Charging Station



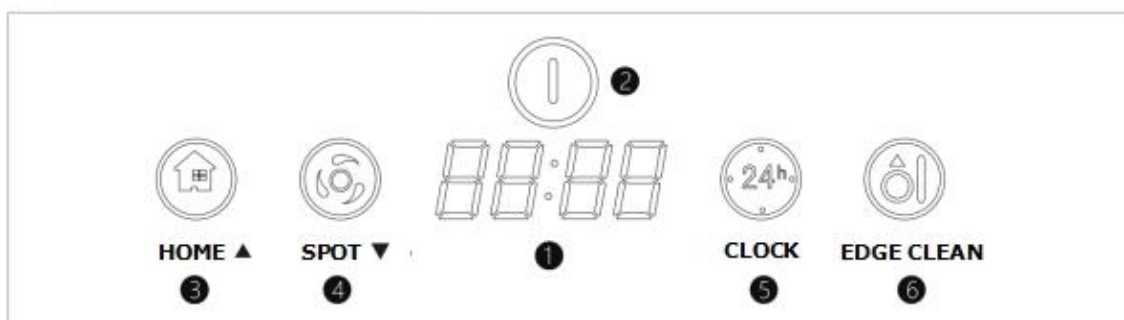
Remote Control

1. **Clean Button (on/off):** With the vacuum in Standby mode, press the **Clean** button to start or stop cleaning.
2. **Directional Buttons:** While cleaning is in progress, press the directional buttons to alter the vacuum's path. The left and right buttons will cause the vacuum to turn in those directions, the forward button will cause the vacuum to move forward and the back button causes it to back up. The center button has no effect.
3. **Spot Cleaning Mode Button:** Press the **Spot** button to cause the vacuum to enter Spot cleaning mode in its current location. The vacuum will automatically re-enter Normal cleaning mode when the Spot cleaning is finished. Alternatively, use the directional buttons to re-enter Normal mode or stop cleaning by pressing the **Clean** button.
4. **Home Button:** Press the **Home** button to cause the vacuum to return to the Charging Station to begin charging.
5. **Mode Button:** Press the **Mode** button to cycle through the three cleaning modes.



Note: Insert two AAA batteries (not included) into the remote control's battery compartment prior to use. Remove the batteries if the remote will go unused for a long period of time.

Main Panel



1. **LED Display:** The LED display shows the time setting, charging status, and error codes.
2. **Clean Button:** When the vacuum is in Sleep mode, press the **Clean** button to put it into Standby mode. When it is in Standby mode, press the button once to start automatic cleaning. When in Standby mode, press and hold the button for about 3 seconds to put it in Sleep mode. When scheduling, press the button to confirm the setting. When the vacuum is in charging mode, press the button to start cleaning.
3. **Home Button:** When in Scheduling mode, press the **Home** button to increase the value. When in any other mode, except while cleaning is in progress, press it to cause the vacuum to return to the Charging Station and begin charging.
4. **Spot Button:** When in Scheduling mode, press the **Spot** button to decrease the value. When in any other mode, except when cleaning is in progress, press it to begin Spot cleaning.
5. **Clock Button:** When in Standby mode, press the **Clock** button to enter Scheduling mode. When in Scheduling mode, press it to exit Scheduling mode and return to Standby mode.
6. **Edge Clean Button:** When in any mode other than Scheduling mode or when cleaning is in progress, press the **Edge** button to begin Edge cleaning mode.

OPERATING MODES

Normal Cleaning Mode

The Normal cleaning mode is an automatic mode in which the vacuum automatically switches between the three types of cleaning paths. Normally, when in a room with few obstacles, it will clean the floor using an S-shaped path, as shown in the diagram. When it detects a particularly dirty spot, it will switch to Spot cleaning mode and when it detects obstacles, it will switch to Edge cleaning mode. When cleaning is in progress, the LED display shows the current time.



Spot Cleaning Mode

The vacuum will clean intensively in a spiral-shaped cleaning pattern when it detects a very dirty area or when the Spot cleaning mode is manually activated.



Edge Cleaning Mode

The vacuum cleans along walls and obstacles when it detects walls and obstacles or when the Edge cleaning mode is manually activated.



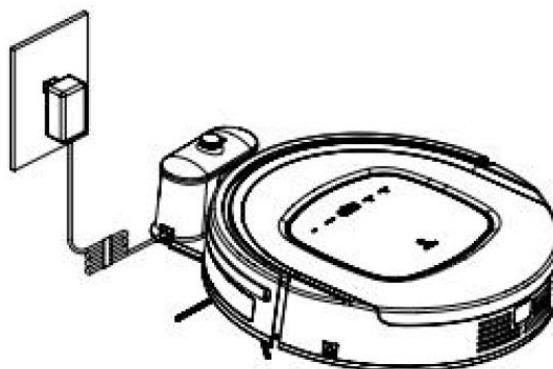
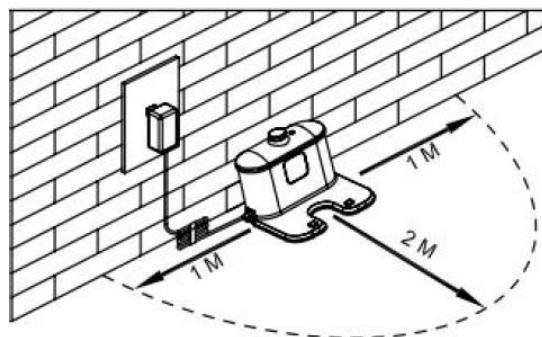
Schedule Mode

Once a cleaning schedule time has been set, the vacuum will automatically start cleaning in Normal cleaning mode at the scheduled time.



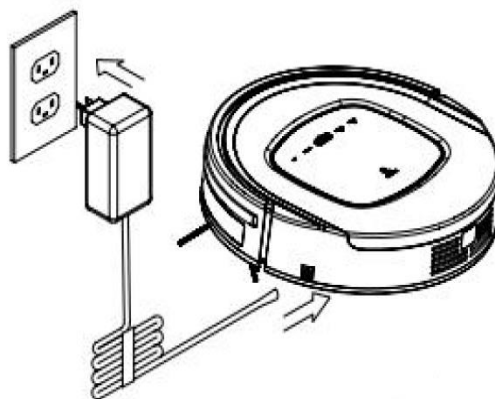
SETUP AND CHARGING

1. Position the Charging Station against a wall near an AC outlet and with at least 1 meter (3 feet) of space on each side and 2 meters (6 feet) of space to the front.
2. Ensure that the **Power Switch** on the side of the vacuum is in the **OFF** position.
3. Insert the DC barrel connector on the included **AC Power Adapter** into the **Charging Socket** on the **Charging Station**, then plug the adapter into a nearby AC power outlet.
4. Flip the **Power Switch** on the side of the vacuum to the **ON** position, then place the vacuum on the floor.
5. Press the **Home** button on the vacuum or on the included remote control. The vacuum will automatically position itself against the power station and charging will begin. While charging is in progress, the LED display on the **Main Panel** will show a series of 1s, from left to right. When charging is complete, the LED display will show **FULL**.



Notes:

- Fully charge the battery for 12 hours prior to first use.
- Charge the battery for 12 hours at least once every three months.
- If the vacuum will go unused for more than three months or for any long period of time, charge the battery for 12 hours, then flip the **Power Switch** to the **OFF** position and store it in a cool, dry place.
- You can charge the vacuum directly, without using the **Charging Station**, by plugging the included **AC Power Adapter** into the **Charging Socket** on the vacuum.
- When the vacuum is in Standby mode and the battery level is low, it will broadcast the voice message **Please Charge**.
- When the vacuum is in operation, it will automatically return to the Charging Station and begin recharging when the battery level is low.
- The vacuum will automatically return to the Charging Station and begin charging when it is finished cleaning.



OPERATION

Power On/Off

- Flip the Power Switch on the right side of the vacuum to power it on or off. While powered on and not in actual operation, the vacuum can be placed in Sleep or Standby mode.

Standby and Sleep Modes

- The vacuum must be powered on to enter Standby or Sleep mode.
- The LED display is illuminated when the vacuum is in Standby mode and is off when it is in Sleep mode.

- When the vacuum is in Sleep mode, press the **Clean** button once to enter Standby mode.
- When the vacuum is in Standby mode, press and hold the **Clean** button for about three seconds to enter Sleep mode.
- When the vacuum is in Standby mode, it will automatically enter Sleep mode if no buttons are pressed for 60 seconds.

Cleaning

Perform the following steps to manually begin cleaning.

1. Ensure that the Power Switch on the side of the vacuum is in the on position.
2. Press the **Clean** button on the vacuum to enter Standby mode. If the vacuum is on the charger it will begin cleaning right away in Normal mode. Otherwise, press the **Clean** button again to begin cleaning.
3. While cleaning is in progress, use the remote control to control the vacuum's cleaning behavior.
 - Press the **Clean** button on the remote to stop cleaning and re-enter Standby mode. Press it again to start Normal cleaning again.
 - Press the **Mode** button on the remote to cycle through Normal, Spot, and Edge cleaning modes.
 - Press the **Spot** button on the remote to immediately enter Spot cleaning mode. After it is finished cleaning the spot, the vacuum will automatically re-enter Normal cleaning mode.
 - Press the **Home** button on the remote to cause the vacuum to return to the Charging Station to begin charging.
 - While in any cleaning mode, use the **Directional** buttons on the remote to alter the vacuum's cleaning path. Use the left and right buttons to change the path to the left or right. Use the back button to cause the vacuum to back up. Use the forward button to straighten out the vacuum's cleaning path. The center button has no function.
 - When cleaning is complete or when the battery level is low, the vacuum will automatically return to the Charging Station to begin charging.

SCHEDULING

Setting the Clock

Prior to scheduling, the vacuum's clock should be set to the current time. Perform the following steps to set the clock.

1. Ensure that the vacuum is in Standby mode or is charging. If it is in Sleep mode, press the **Clean** button on the vacuum to enter Standby mode. If the vacuum is actively cleaning, press the **Clean** button on the remote control to stop cleaning and enter Standby mode.
2. Press the **Clock** button on the vacuum to enter Clock Setting mode. The clock's hour display will start to flash.
3. Press the **Home** button on the vacuum to increase the hour value or press the **Spot** button on the vacuum to decrease it.
4. Press the **Clean** button on the vacuum to confirm the hour setting. The clock's minute display will start flashing.
5. Press the **Home** button on the vacuum to increase the minute value or press the **Spot** button on the vacuum to decrease it.
6. Press the **Clean** button on the vacuum to confirm the minute setting.
7. Press the **Clock** button on the vacuum to exit Clock Setting mode.

Setting the Scheduled Time

Perform the following steps to set the time at which the vacuum will begin automatic cleaning.

1. Ensure that the vacuum is in Standby mode or is charging. If it is in Sleep mode, press the **Clean** button on the vacuum to enter Standby mode. If the vacuum is actively cleaning, press the **Clean** button on the remote control to stop cleaning and enter Standby mode.
2. If the clock has not yet been set, set it by following the instructions in the *Setting the Clock* section.
3. Press and hold the **Clock** button on the vacuum for two seconds, then release the button to enter Scheduling Mode. The LED display will show either the

currently set scheduled time or 00:00 if no scheduled time is set. The hour value will be flashing.

4. Press the **Home** button on the vacuum to increase the hour value or press the **Spot** button on the vacuum to decrease it.
5. Press the **Clean** button on the vacuum to confirm. The minute value will begin flashing.
6. Press the **Home** button on the vacuum to increase the minute value or press the **Spot** button on the vacuum to decrease it.
7. Press the **Clean** button on the vacuum to confirm the minute setting.
8. Press the **Clock** button on the vacuum to exit Clock Setting mode.

Clearing the Schedule Time

Perform the following steps to clear the scheduled time.

1. Press and hold the **Clock** button on the vacuum to enter Scheduling mode. The hour value will begin flashing.
2. Use the **Home** or **Spot** button on the vacuum to set the hour value to 00.
3. Press the **Clean** button on the vacuum to confirm the hour setting. The minute value will begin flashing.
4. Use the **Home** or **Spot** button on the vacuum to set the minute value to 00.
5. Press the **Clean** button on the vacuum to confirm the minute setting.
6. Use the **Power Switch** on the side of the vacuum to turn the vacuum off. Wait for 3 seconds, then turn the vacuum back on to finish clearing the scheduled time.

MAINTENANCE

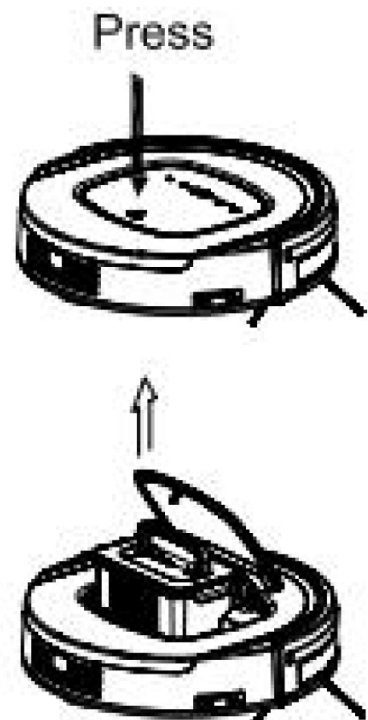
Side Brushes

- Periodically remove the side brushes to clean them and to remove any hair or other debris from around the brush post.
- Replace the side brushes if they become damaged.
- Replace the side brushes at least once every 12 months.
- When replacing or reinstalling the side brushes, ensure that the L and R marks on the brushes match the L and R marks on the bottom of the vacuum.

Dust Bin and Filters

Perform the following steps to empty and clean the Dust Bin and Filters after each use.

1. Use the Power Switch to turn the vacuum **OFF**.
2. Press **Push** on the top cover to unlatch the cover.
3. Use the handle on the dust bin to lift it out of the vacuum.



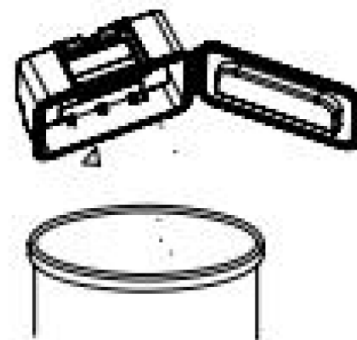
4. Remove the HEPA filter from the side of the dust bin.



5. Open the dust bin lid and remove the primary filter.



6. Empty the dust bin.



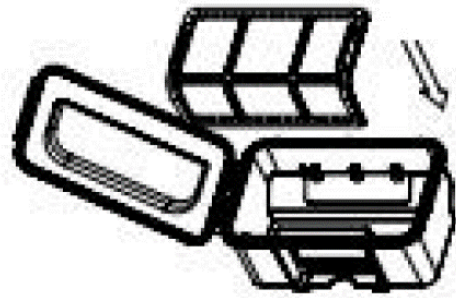
7. Wash the dust bin and primary filter. Allow the dust bin and filter to fully dry before reassembly.



8. Clean the HEPA filter with the included brush.



9. Reinstall the primary filter, then close the dust bin lid.



10. Reinstall the HEPA filter in the side of the dust bin, then reinstall the dust bin into the vacuum and close the lid.

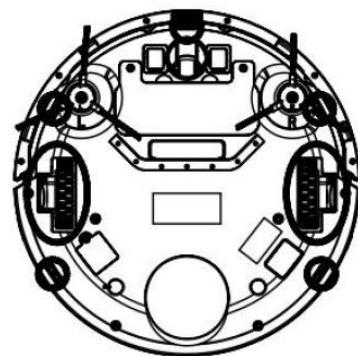


Notes:

- Wash the HEPA filter after 15-30 days of use.
- Wait until the HEPA and primary filters are fully dried before reassembly.
- Replace the HEPA and primary filters after 24 months of use.
- Do not dry the filters in sunlight.

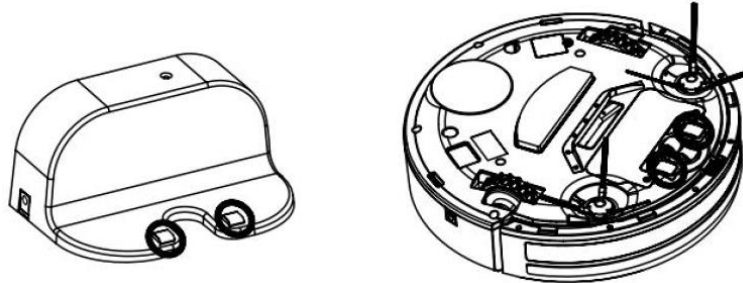
Sensors and Wheels

- Periodically wipe the sensors and wheels with a clean, dry cloth.



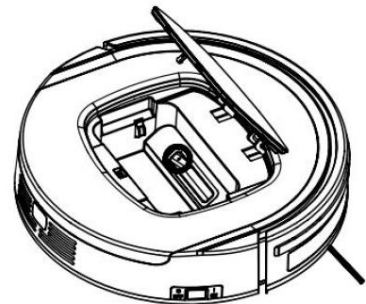
Charging Contacts

- Periodically wipe the charging contacts on the vacuum and Charging Station with a clean, dry cloth.



Suction Passage and Dust Sensor

- Remove the dust bin from the vacuum. Using a clean, dry cloth, clean the suction passage and dust sensor.



BATTERY REMOVAL

Perform the following steps to remove the battery from the vacuum. Remove the battery if storing the vacuum for a long period of time. Replace the battery with another original battery. Do not use other batteries with this SmartVac.

1. Use the **Power Switch** on the left side to turn the vacuum **OFF**.
2. Using a #2 Phillips screwdriver, remove the two screws securing the battery cover.
3. Lift the battery cover off the battery compartment.
4. Lift the battery out of the battery compartment.
5. Press the lever on the connector, then unplug the battery from the battery lead.
6. Replace the battery cover and secure it in place using the screws removed in step 2 above.

AUDIO PROMPTS

The following table lists all the audio prompts, the condition they represent, and the corrective action to take, if applicable.

Condition/Action	Audio Prompt
The Home button has been pressed	"Please wait"
The battery level is low	"Please charge"
When charging is started	"Start charging"
When charging is complete	"Charging finish"
The power switch is in the off position during charging	"Please turn on the power switch"
The vacuum is lifted or is on a dark surface	"Please put the machine in a safe place"
The wheels are stuck or there is an internal error	"Wheel overload"
The dust bin is not properly installed	"Please install the dust bin"
An internal error has occurred	"Side brush fault"
A button on the vacuum or remote control is pressed	Short ring
An operating error has occurred	Short ring
The vacuum is powered on or off	Long ring
The suction inlet is clogged	"Please clean the suction inlet"
When scheduling is confirmed	"Scheduling confirmed"
Scheduling mode enabled with no existing schedule set	"No scheduling"
An operating error has occurred	"Front bumper fault"

TROUBLESHOOTING

If a fault occurs, the vacuum will display an error code on the LED display.

Error Code	Cause	Solution
AUBF	Suction passage blocked	Clean suction passage
AUBN	Dust bin missing or improperly installed	Properly install the dust bin
E1XX	Left collision switch fault	Check the sensitivity of the front bumper
E2XX	Right collision switch fault	
E3XX	Left and right collision switch faults	
E4XX	Left wheel is off the ground	Put the vacuum on solid ground
E5XX	Left wheel is off the ground and left collision switch fault	Put the vacuum on solid ground and check the sensitivity of the front bumper
E6XX	Left wheel is off the ground and right collision switch fault	
E7XX	Left wheel is off the ground and left and right collision switch faults	
E8XX	Right wheel is off the ground	Put the vacuum on solid ground
E9XX	Right wheel is off the ground and left collision switch fault	Put the vacuum on solid ground and check the sensitivity of the front bumper
EAXX	Right wheel is off the ground and right collision switch fault	
EBXX	Right wheel is off the ground and left and right collision switch faults	
ECXX	Left and right wheels are off the ground	Put the vacuum on solid ground
EDXX	Left and right wheels are off the ground and left collision switch fault	Put the vacuum on solid ground and check the sensitivity of the front bumper

EEXX	Left and right wheels are off the ground and right collision switch fault	Put the vacuum on solid ground and check the sensitivity of the front bumper
EFXX	Left and right wheels are off the ground and left and right collision switch faults	
EXX1	Left anti-drop sensor detects an open space	Clean the bottom anti-drop sensor
EXX2	Front anti-drop sensor detects an open space	
EXX3	Front and left anti-drop sensors detect an open space	Clean the front sensor and bottom anti-drop sensor lenses
EXX4	Right anti-drop sensor detects an open space	Clean the bottom anti-drop sensor
EXX5	Left and right anti-drop sensors detect an open space	
EXX6	Front and right anti-drop sensors detect an open space	Clean the front sensor and bottom anti-drop sensor lenses
EXX7	Front, left, and right anti-drop sensors detect an open space	
EXX8	Front bumper right infrared sensor detects an obstacle	Clean the front bumper sensor lens
EXX9	Left anti-drop sensor detects an open space and the front bumper right infrared sensor detects an obstacle	Clean the front bumper sensor and bottom anti-drop sensor lenses
EXXA	Front anti-drop sensor detects an open space and the front bumper right infrared sensor detects an obstacle	

EXXB	Left and front anti-drop sensors detect an open space and the front bumper right infrared sensor detects an obstacle	Clean the front bumper sensor and bottom anti-drop sensor lenses
EXXC	Right anti-drop sensor detects an open space and the front bumper infrared sensor detects an obstacle	
EXXD	Left and right anti-drop sensors detect an open space and the front bumper infrared sensor detects an obstacle	
EXXE	Right and front anti-drop sensors detect an open space and the front bumper infrared sensor detects an obstacle	
EXXF	Front, left, and right anti-drop sensors detect an open space and the front bumper infrared sensor detects an obstacle	
EX1X	Front bumper left infrared sensor detects an obstacle	Clean the front bumper sensor lens
EX2X	Front bumper middle infrared sensor detects an obstacle	
EX3X	Front bumper left and middle infrared sensors detect an obstacle	
EX4X	Front bumper right infrared sensor detects an obstacle	
EX5X	Front bumper left and right infrared sensors detect an obstacle	
EX6X	Front bumper middle and right infrared sensors detect an obstacle	

EX7X	Front bumper left, middle, and right infrared sensors detect an obstacle	Clean the front bumper sensor lens
EX8X	Front bumper wall detection infrared sensor detects an obstacle	
EX9X	Front bumper wall detection and left infrared sensors detect an obstacle	
EXAX	Front bumper wall detection and middle infrared sensors detect an obstacle	
EXBX	Front bumper wall detection and left and middle infrared sensors detect an obstacle	
EXCX	Front bumper wall detection and right infrared sensors detect an obstacle	
EXDX	Front bumper wall detection and left and right infrared sensors detect an obstacle	
EXEX	Front bumper wall detection and middle and right infrared sensors detect an obstacle	
EXFX	Front bumper wall detection and left, middle, and right infrared sensors detect an obstacle	
L01X	Fan is overloaded	
L0X1	Left wheel is overloaded	
L0X2	Right wheel is overloaded	
L0X3	Left and right wheels are overloaded	

L0X4	Left side brush is overloaded	Check to see if it is stuck or entangled by a foreign object
L0X5	Left wheel and left side brush are overloaded	
L0X6	Right wheel and left side brush are overloaded	
L0X7	Left and right wheels and left side brush are overloaded	
L0X8	Right side brush is overloaded	
L0X9	Left wheel and right side brush are overloaded	
L0XA	Right wheel and right side brush are overloaded	
L0XB	Left and right wheels and right side brush are overloaded	
L0XC	Left and right side brushes are overloaded	
L0XD	Left wheel and left and right side brushes are overloaded	
L0XE	Right wheel and left and right side brushes are overloaded	
L0XF	Left and right wheels and left and right side brushes are overloaded	

Notes:

1. Replace the X in the above codes with the number or letter shown on the LED display.
2. If the LED display shows L000 on the display, there is no fault.
3. If the LED display shows E001 or E004, refer to the EXX1 and EXX4 lines, respectively.
4. If the LED display shows EC07, refer to the ECXX and EXXX lines.

5. If the LED display shows EE91, refer to the EXX1, EEXX, and EX9X lines.
6. If the suggested fix does not work, try turning the vacuum off, wait 30 seconds, then turn it back on again.
7. Note that, because of the drop sensing feature, the vacuum will not properly sense the floor when placed on dark surfaces and that the obstacle sensors cannot properly sense the location of dark walls. The vacuum cannot be used on dark surfaces.

TECHNICAL SUPPORT

Monoprice is pleased to provide free, live, online technical support to assist you with any questions you may have about installation, setup, troubleshooting, or product recommendations. If you ever need assistance with your new product, please come online to talk to one of our friendly and knowledgeable Tech Support Associates. Technical support is available through the online chat button on our website www.monoprice.com during regular business hours, 7 days a week. You can also get assistance through email by sending a message to tech@monoprice.com

SPECIFICATIONS

Model	16385
Dust Bin Capacity	16.9 fl. oz. (0.5 liters)
Battery Type	2000mAh Ni-mh
Battery Voltage	14.4 VDC
Charging Time	About 4 ~ 6 hours
Cleaning Time	Up to 100 minutes
Dimensions	ø13.4" x 3.3" (ø340 x 85 mm)
Weight	7.5 lbs. (3.4 kg)

REGULATORY COMPLIANCE

Notice for FCC



This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Modifying the equipment without Monoprice's authorization may result in the equipment no longer complying with FCC requirements for Class B digital devices. In that event, your right to use the equipment may be limited by FCC regulations, and you may be required to correct any interference to radio or television communications at your own expense.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radio Notice for FCC

Caution

This FCC Part 15 radio device operates on a non-interference basis with other devices operating at this frequency. Any changes or modification to said product not expressly approved by Monoprice, including the use of non-approved antennas, could void the user's authority to operate this device.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice for Industry Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Radio Notice for Industry Canada

Caution

This IC RSS-210 radio device operates on a non-interference basis with other devices operating at this frequency. Any changes or modification to said product not expressly approved by Monoprice, including the use of non-approved antennas, could void the user's authority to operate this device.

This device complies with IC RSS-210. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.