MONOPRICE

TWE-04 True Wireless Earphones

P/N 39161

User's Manual
SAFETY WARNINGS AND GUIDELINES

Please read this entire manual before using this device, paying extra attention to these safety warnings and guidelines. Please keep this manual in a safe place for future reference.

- This device is intended for indoor use only. Do not expose this device to water or moisture of any kind.

- This device contains a Lithium-polymer battery. Dispose of this device only in accordance with local, state, or federal regulations for electronic waste.

- Charge the battery before first use and at least once every three months.

- Clean using a soft, dry cloth only. Do not use chemical cleaners, solvents, or detergents. For stubborn deposits, moisten the cloth with warm water.

- This device has no user serviceable parts. Do not attempt to open, service, or modify this device.

- This device contains small parts that could pose a choking hazard to small children. Keep this device and all parts out of reach of small children.

- Do not use these earphones while operating a motor vehicle, heavy equipment, walking in traffic, or any other situation in which situational awareness is a key to safety.
CUSTOMER SERVICE

The Monoprice Customer Service department is dedicated to ensuring that your ordering, purchasing, and delivery experience is second to none. If you have any problem with your order, please give us an opportunity to make it right. You can contact a Monoprice Customer Service representative through the Live Chat link on our website www.monoprice.com or via email at support@monoprice.com. Check the website for support times and links.

PACKAGE CONTENTS

Please take an inventory of the package contents to ensure you have all the items listed below. If anything is missing or damaged, please contact Monoprice Customer Service for a replacement.

1x Pair Earphones
1x Charging Case
1x Micro USB Charging Cable
4x Spare Earbuds
1x User’s Manual
PRODUCT OVERVIEW

1. LED Charging Indicators
2. Micro USB Charging Port
3. LED Indicator
4. Multifunction Button
5. Charging Contacts
CHARGING

Charge the charging case and the earphones before first use and at least once every three months.

Charging Case

Plug one end of the included Micro USB Cable into the Micro USB Charging Port on the case, then plug the other end into a USB power source, such as a wall charger (not included). The LED Charging Indicators will illuminate, indicating that charging is in progress. It takes approximately 1.5–2 hours to fully charge the case. The LEDs will extinguish when charging is complete.

When the battery has less than 10% remaining charge, the LED Charging Indicators will flash red three times every 10 minutes. When the charge is less than 3%, the LED Charging Indicators will flash red three times every 2 minutes. While charging the Charging Case with the Earphones installed, the LED Charging Indicator will illuminate purple.

Earphones

To charge the earphone, place them in the charging box. Charging will begin automatically and the LED Indicator will illuminate. The LED will extinguish when charging is complete. The Charging Case can charge the earphones approximately 4–5 times.

When the charge level is less than 10%, the earphones will give an audible indication every 5 minutes.
PAIRING

Two Earphones Mode

Perform the following steps to pair the earphones with each other and with your mobile device.

1. Remove both Earphones from the Charging Case. The Earphones will pair with each other automatically. The LED Indicators will alternately flash red and blue while pairing is in progress. Once complete, the LED indicator on the left Earphone will extinguish and the LED Indicator on the right Earphone will illuminated blue for 2 seconds.

2. Open the Bluetooth® settings on your mobile device and search for nearby Bluetooth devices. Locate and select the TWE-04 entry. If prompted for a passcode, enter 0000 (four zeros). Once connected, the LED Indicators will flash blue for 2 seconds.

Notes:

- If pairing fails, the LED Indicators will flash blue slowly. Put the Earphones back in the Charging Case and they will automatically disconnect and begin charging, Repeat the above process to re-pair the Earphones with each other and with your mobile device.

- The Earphones support the iOS®/Android™ battery power synchronization indication.
**Single Earphone Mode**

Perform the following steps to pair a single Earphone with your mobile device.

1. Remove one of the Earphones from the Charging Case. The LED Indicator will flash red and blue alternately.

2. Press and hold the Multifunction Button for 4~5 seconds to put the Earphone into Bluetooth® pairing mode.

3. Open the Bluetooth® settings on your mobile device and search for nearby Bluetooth devices. Locate and select the TWE-04 entry. If prompted for a passcode, enter 0000 (four zeros).

**Changing From Single to Two Earphones Mode**

If you want to switch from Single Earphone Mode to Two Earphones Mode, place the Earphones back in the Charging Case. If they fail to shut down automatically, press and hold the Multifunction Buttons for 6 seconds, release them, press and hold them again for another 10 seconds, then place them back into the Charging Case.

**OPERATION**

- Momentarily press the Multifunction Button on the right Earphone to answer an incoming phone call.

- Momentarily press the Multifunction Button on the right Earphone to terminate a phone call.
• Press and hold the Multifunction Button on the right Earphone for 2 seconds to reject an incoming phone call.

• Momentarily press the Multifunction Button on the right Earphone three times in succession to skip back to the previous track.

• Momentarily press the Multifunction Button on the right Earphone two times in succession to skip forward to the next track.

• Momentarily press the Multifunction Button on either Earphone to pause or resume playback.

• Momentarily press the Multifunction Button on the left Earphone three times in succession to reduce the volume level.

• Momentarily press the Multifunction Button on the left Earphone two times in succession to increase the volume level.

• Press and hold the Multifunction Button on either Earphone for 2 seconds to turn voice control on or off.

TECHNICAL SUPPORT

Monoprice is pleased to provide free, live, online technical support to assist you with any questions you may have about installation, setup, troubleshooting, or product recommendations. If you ever need assistance with your new product, please come online to talk to one of our friendly and knowledgeable Tech Support Associates. Technical support is available through the online chat button on our website [www.monoprice.com](http://www.monoprice.com) or through email by sending a message to [tech@monoprice.com](mailto:tech@monoprice.com). Check the website for support times and links.
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