

# 4 Cameras & 4 Channel DVR Video Security System Bundle





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#### Notes

- The power for this DVR is provided by a DC12V/3A power adapter. Please check the power outlet before installation and ensure that it can meet the requirements of the adaptor;
- **u** Do not place the DVR in a location where it is subject to rain or moisture;
- **u** Do not install the DVR in a location where it is subject to violent vibration;
- **u** Do not install the DVR in a location where it is subjected to direct sunlight. Keep the DVR away from any heat source or high temperature environment;
- **u** The back panel should be at least 6 inches (15 cm) away from the wall or other objects to facilitate fan cooling operation;
- **u** The DVR should be operated within the temperature, humidity, and voltage requirements listed in the technical specifications;
- u Keep the DVR away from corrosive chemicals that may produce volatile gases;
- The DVR should be operated in low-dust environments and the area around the DVR should be kept clean and tidy;
- u The DVR should be properly grounded;

For best results, install a SATA hard drive into the DVR to store large amount of video content generated by the security system.

## **Chapter 1 Overview**

## 1.1 Introduction

This product is an easy to use, do it yourself, 4/8-channel security system bundle. Included in the bundle is a DVR and four infrared (IR) capable day/night video cameras. The kit comes with everything you need to install and operate the security system (optional hard drive for DVR not included). The DVR uses the latest SOC technology and employs the H.264 video compression standard, with support for CIF, Half-D1, and D1 resolutions. With a real-time network capability you can remotely monitor your security system using your smartphone.

## **1.2 Packaging and Accessories**

Following parts are included in the package:

- 4x Color Infrared Day/Night Cameras with 1/4" Sharp 420TVL CCD
- 1x 4-channel H.264 DVR (optional hard drive not included)
- 4x 60-ft (18m) video extension cables
- 1x DC 12V/3A power adapter
- 1x 1-to-4 DC splitter cable
- 4x Camera mounting bracket
- 1x USB mouse
- 1x IR remote control with batteries
- 1x SATA hard drive data cable (installed in DVR)
- 1x SATA hard drive power cable (installed in DVR)
- 1x Software installation CD-ROM

#### 1.3 Main Features

- Standard H.264 video compression format
- 16-bit true-color semi-transparent graphical menu interface
- A variety of recording modes: manual, timing, motion, and alarm recording
- Optimized 4-ch simultaneous playback (single playback for 8-ch models)
- A variety of backup options (USB disk, mobile hard disk, network attached storage, etc.)
- One USB 2.0 port for data backup, one USB 1.1 port for mouse (included)
- Multi-functional operation: simultaneous recording, playback, monitor, backup, and network transmission
- Dual stream technology
- Network support for implementation of multi-screen real-time browsing, system configuration, and video copy and playback
- Supports mobile phone monitoring
- Supports event classification and precision time search and playback
- · Easy and fast restoration of factory default settings
- Flexible USB interface for mouse

## **1.4 Technical Parameters**

Features	Description
Operating system	Embedded LINUX OS
Video compression	H.264
Video/Audio input	4/8 CH BNC
Video/ Audio output	1 CH BNC
Alarm intput/output	4/8 CH input 1 CH output
Display spilt	1/4/8-channel
VGA output	Supports 800*600 1024*768 1280*1024@60Hz
Multiplex operation	Live, recording, network, mobile phone
	surveillance simultaneously
Recording mode	Timer/manual/motion detection/alarm
Recording frame rate	PAL: 25fps NTSC: 30fps adjustable
Recording quality	High, normal ,low
Recording resolution	CIF/Half-D1/D1
Recording playback	4/8 channel playback simultaneously
Recording backup	Supports USB flash disk, mobile hard disk,
	network backup, etc.
HDD	Support 1 SATA HDD capacity to 2TB
Network transmission	4/8 channels real-time network transmission
	with CIF resolution
Capture function	Supported
Email alarm	Send pictures to the designated Email box
PTZ control	Supported
PTZ protocol	PELCO-D,PELCO-P
PIP	Supported
Zoom	Supported
Network and protocol	1 RJ-45 10/100M via Ethernet, supports TCP/IP,
	SMTP, DHCP, DNS, DDNS, NTP, etc.
IE browser	Supported, max five users online
Client software	Supported, max five users online
CMS	Supported
Dual stream	Supported (main and secondary interchange)
Multi-language	Supported
Mobile phone surveillance	Supported
	Windows,Symbian,IPhone,Blackberry,Android
Mouse interface	USB 1.1
Backup interface	USB 2.0
Remote controller	Supported
User authority	Supports multi-level user authority distribution
Power	DC12V/3A
Working temperature	+14 ~ +122°F (-10 ~ +50°C)
Working humidity	10%-90%
Dimensions (WxDxH)	10.8" x 8.4" x 1.8" (274 x 214 x 45 mm)

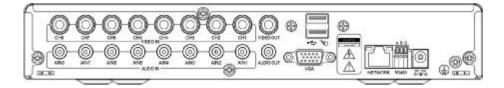
## 1.5 Product Appearance and Interface Definition

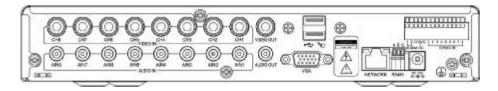
## 1.5.1 Front panel



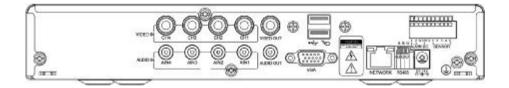
#### 1.5.2 Back panel

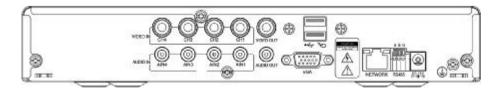
8CH





4CH





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No.	Physical interface	Interface description
1	1~4/8CH Video input	Connect analog video signal input, standard BNC connector
2	Video output	CVBS output and connection for the monitor
3	1~4/8CH Audio input	Connect active audio signals, such as pickup
4	Audio output	Connect the audio output
5	VGA	Connect VGA monitor, such as computer monitor
6	NETWORK	Connect the Ethernet cable
7	RS485	Connect the RS485 interface for equipment like PTZ
8	DC12V	Power interface: DC 12V/3A
9	ALARM	Connect alarm switch output
10	G	Grounding: To eliminate electrostatic from chassis

## **1.6 Remote Controller**



Key	Functional definition
٩	Power ON/OFF
(K)	Mute
0~9	Channel selection; number keys
PTZ	PTZ Control
	Single and multi-split screen
$\mathbf{T}$	Quit shortcut menu
7	Shortcut menu
<b>V</b> . <del>•</del>	Direction buttons
€-	ОК
ESC	Exit / Return
MENU	Enter the main menu
STARTREC	Manual recording
STOPREC	Stop recording
$\bullet$	Video Search
	Stop playing
•	Fast backward
	Fast forward
	Frame movement
F1, F2	Spare key

## 1.7 Mouse

This device supports a USB 1.1 mouse for system menu operations. Any USB mouse can be used, though one is included with the package.

Mouse action	Function
Right click	Enters the system main menu, left click outside the menu to close it
Double mouse left click	The image in a channel can be enlarged by double click real-time monitoring and playback screen, it can be recovered into monitoring and multi-split image after double click again
Click the left mouse button	Single left click the functional menu icon to enter menu setting page. Access to volume adjustment, color adjustment and PTZ control menu. The volume adjustment, color adjustment and PTZ control can set only one channel, please select corresponding screen if multi-screen mode is on prior to setting. If you single click mouse button in volume adjustment and PTZ control: PTZ control is available if clicking direction or "+ and -" icon; There is a volume bar in volume control interface. Move mouse to a position and click right button, the corresponding volume will be shown in the right side of the volume bar, click "×" to exit; Other operations, such as the color adjustment, can be controlled in the same way as the volume adjustment above. If there are many options in the option box, click the left button and a drop-down menu will be shown. Fast forward and fast backward function can be activated by left clicking in the video playback interface. Click the left button or right button to activate the soft keyboard in the input box, clicking the right button can switch between English and Chinese input states; number, symbol and English word capitalization functions can be performed only by clicking. The Chinese spell is also available via the soft keyboard input when Chinese input, its input method is the same as remote control; left button can be used for turning page.
Mouse movement	Clicking the left button and move the mouse to adjust the parameters in the volume and color adjustment interfaces. There is a corresponding parameter display on the right side when moving the mouse. Click the left button and move the mouse to set the dynamic detection zone in for the motion detection zone.

# **Chapter 2 Quick Installation**

## 2.1 HDD Installation

Hard disk installation should be performed by a technician to avoid damage to the equipment and hard disk. The DVR must be powered off before installation. This equipment supports a hard disk with the SATA hard disk interface. A Seagate brand hard disk is recommended.

The installation procedure is as follows:

A. Open the equipment and the hard disk bay can be seen.

B. Connect the hard disk data and power cables.

C. Put the hard disk into the bay and align the hard disk's screw holes with the frame.

D. Fix the hard disk to the frame with the screws and close the DVR.

# Note: the newly installed hard disk must be formatted before it can be used to store video recordings.

## 2.2 Boot

Connect the DC12V/3A power adapter to the power cord socket on the back panel and press the power button on the front panel. The DVR will power on, the power indicator "POWER" will be on, and the monitor will display the 4/8-channel monitoring images. If a non-formatted hard disk exists in the DVR, hard disk formatting information will be displayed. If boot-record mode is on, or boot time is within the set time, the system will automatic start the recording function and the "REC" indicator will be on to indicate the system is working normally.

#### Note:

1. If a hard disk is not installed when DVR mainframe is power on, or the newly installed hard disk is not yet formatted, the red "H" logo will be shown in the video preview image.

2. The newly installed hard disk must not be used until formatted in the DVR as follows: Main Menu  $\rightarrow$  HDD  $\rightarrow$  HDD Format. The system will automatically restart when the formatting is completed.

## 2.3 System Login

The default user code for logging in to the DVR main menu is 000000 without any password. These should be changed better to provide better security for your DVR system. To change the code and password, go to Basic Settings→User Password. You can set the passwords for both ordinary users and the administrator. The administrator has all the operating privileges, while ordinary users only have limited privileges, being only able to monitor the video and perform video search and playback of previously made recordings. After changing the password, any subsequent attempts to enter the DVR main menu will produce a "User login" interface, as shown below:



**Equipment code:** You can enter the equipment code "000000" (displayed on right side) into the "Device ID" input box. When using the mouse, the default code will be automatically input into the box for you. When operating multiple DVRs in the same location, you should change the equipment codes so that the remote control of one device does not activate the other devices.

## 2.4 Shortcut Menu

Click the right mouse button anywhere on the interface screen to see a list of quick operations in the pop-up menu. Left-click a menu option to select it or left click anywhere outside the menu to clear it from the screen.

MAIN MENU	
KEYLOCK	
CHIN SWITCH	
VIDEO SEARCH	
START SEQUENCE	
START CRUISE	
PTZ	
MUTE	
MANUAL REC	
STOP REC	1X1
PIP MODE	1X2

#### 2.4.1 Main menu

Click "Main Menu" to enter the main menu interface (please see 3.1).

#### 2.4.2 Lock

When the password function is enabled (please see 2.3) you can lock the system menu. To do this, right click anywhere on screen to get the pop-up menu then select the "KEYLOCK" menu option. Until the lock is disabled access to the main menu will require a password.

#### 2.4.3 Channel switching

An 8-channel DVR can select 8-channel, front 4-channel, and back 4-channel display modes. A 4-channel DVR can choose 4-channel and 1-channel modes.

#### 2.4.4 Video search

Please refer to Chapter 3

#### 2.4.5 Start Sequence

Start the video channel automatic switching function. (Right-click to exit)

#### 2.4.6 Start Cruise

Starts a preset PTZ "cruise" function (right click to disable cruise mode). Note that this feature can only be used after a PTZ camera's cruise points have been setup.

## 2.4.7 PTZ Control

Right click the mouse in the main interface and select "PTZ control" from the pop-up menu, producing the following interface:



The PTZ speed (fast or slow) can be controlled in this interface, as well as zoom, focus, and aperture control.



#### Cruise setting:

Step 1: Select the PTZ channel.

Step 2: Set the pause time(s).

- Step 3: Adjust the arrow keys to the desired camera position.
- Step 4: Click "SET POINT". Repeat steps 2-4 to set additional locations.

Step 5: Click "APPLY" to save the settings.

Step 6: Exit to the live screen, right click to get the pop-up menu, and select "START CRUISE".

#### Notes:

- 1. If you need to set up more points, repeat steps 2-5.
- 2. To view the point has been set, in the current point enter the number, select "JUMP".
- 3. To delete the point has been set, enter the number, select delete

## 2.4.6 MUTE

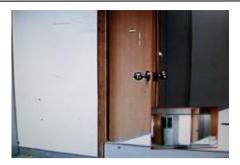
Select the "MUTE" option to disable audio capture.

#### 2.4.7 Manual recording/stop recording

If "timing record" is enabled (please see Chapter 3) and the preset recording time is not active, the "manual recording" and "timing record" functions can be selected. When boot-record mode is enabled, this function is not available.

## 2.4.9 ZOOM

In the single-channel full-screen mode you can zoom in on a section by left-clicking and dragging the mouse around the area you want to see in closer detail.



## 2.4.10 PIP

In the single-channel full-screen mode, you can see floating images of other channels.



# **Chapter 3 Advanced Settings**

## 3.1 Main Menu

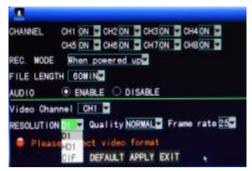
The main menu has the "PLAYBACK", "RECORD", "HDD", "BASIC", "ADVANCED" and "Exit" options, as shown below:



**Note:** The settings on all the submenus below the Main Menu will not be active until "Enter" is selected. Any settings will be lost if the menu is exited without first saving the settings. When the mouse cursor is placed over a menu item, a "tool tip" indicating the function of that item is displayed.

### 3.2 Recording Mode

Enter the Recording Mode screen by selecting "RECORD" from the Main Menu:



**CHANNEL:** used to select if the video recording function is enabled for the corresponding recording channel.

**REC MODE:** select either startup recording or timer recording.

- When powered up: starts recording when the DVR is powered on (only if the corresponding channel is enabled in the "Channel" option).
- **BY TIME:** performs recording as scheduled. When "timing recording" is selected the "Record Time Configuration" button will appear on the right. Move the cursor here and press "Enter" to enter the Record Time Configuration screen, as shown below:



Channel: You may choose either "ALL" or a single channel.

**Time configuration:** First select from the 3 modes: Alarm Recording, General Recording, and No Recording as your desired recording mode for a certain lattice and configure specific recording time lattices (each lattice represents 1 hour). Each lattice can be configured into different recording modes by marking them in different colors, such as red, green, and the background color, which represent alarm recording, general recording, and no recording within each hour, respectively.

**FILE LENGTH:** Left-click or press "Enter" to select the File length from the 4 options: 15min, 30min, 45min and 60min.

AUDIO: enable or disable audio recording.

**RESOLUTION:** available in D1 (704\*576), HD1 (704\*288) and CIF (352\*288)

**QUALITY:** available in the 3 levels of high, normal, and low, corresponding to the 3 data stream standards of high, normal and low bit rates.

FRAME RATE: adjust the frame rate for the recording.

## 3.3 Video Search

Enter the Video Search screen from Main Menu $\rightarrow$ Video Search, as shown below. This unit supports 3 video search modes:

#### A. Timing playback

Time input: First select the corresponding channel and then adjust the date and time to be searched. Left-click or press "Enter" and the direction keys or enter digits directly for year, month, date, hour, and minute adjustment, and then click "Playback" to play back the record of this period of time. For 4-channel DVRs, the 4 channels can be played back simultaneously.

#### B. Playback based on record state

Enter the year, month and date to be searched in the "Time Input" box and click "Search" to view the record state of this date, as shown below:



**Month:** displays the recording information of every day in the current month. A green block indicates normal recording, a red block indicates alarm recording, and the background color indicates no recording. Click a date on this bar to search the record information of every hour of that day. The search results will be visualized in the "Day" bar below.

**Date:** displays the recording hours of the current day. Each lattice represents 1hr and one recording segment is 0.5hr. The presentation of the record state is the same as above. Click a 0.5hr segment of a day directly to enter the record playback of this segment.

#### C. Playback based on file list

Enter the year, month and date to be searched in the "Time Input" box and click "Search" to view the record state of this date. Click a certain day on the "Month" bar then "FILE LIST", and the "FILE LIST" screen will pop up, as shown below:

**Channel selection:** There are 5 options: 1, 2, 3, 4 and all (9 options for 8-channel DVR). After selection and confirmation the channel file to be displayed can be selected in the following list.

**Record type:** There are 3 options: All, Normal, and Alarm. After selection and confirmation, the searched message will be displayed automatically as a list, as shown below:

1.1

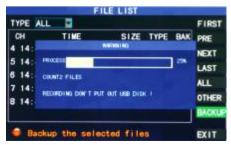


#### Notes:

- The detailed "FILE LIST" displays previously saved recordings. Each entry includes which channel the recording was made from, the data and time of the recording, the physical file size of the recording, and the type of recording (normal or alarm).
- Highlight the desired recording file in the list using the up and down cursor keys. When the desired recording is highlighted, press "Enter" to begin playback of that recording.
- 3. If "Record Time Superimposition" has already been enabled on the "Basic Setup" screen, the playback screen will display the date and time of the recording. Otherwise, , there will be no clock display on the playback screen.
- 4. During playback of a recording, press "Slow" for slow play, press "Fast Forward" or "Fast Backward" for fast forward or backward play, or press "Pause/Frame" for pause or frame-by-frame playback. Press "Exit" to exit from the playback screen and return to the menu of the previous level.

#### 3.4 Backup

Before any recordings can be backed up, please attach a USB hard drive or flash drive to the DVR. Next, enter the "FILE LIST" (see 3.3 Video Search) screen to locate and select the desired recording file. Move the cursor up and down on the FILE LIST screen to select a recording file. Move the cursor to the "BAK" checkbox and press enter to select this recording file for backup. A " $\sqrt{}$ " will appear in the box, indicating that this recording file has been selected. Now move the cursor to the option box on the right and click "BACKUP" to begin the backup operation. A progress message dialog will be displayed, as shown below:



#### Notes:

1. When the available space of the backup device is less than the size of the

recording file, the system will prompt the user with a "Not Enough Space" message.

- 2. After the recording file has been backed up, remove the backup device.
- 3. See Chapter 4 "DVR Network" for network backup procedures.

## 3.5 Hard Disk Management

Enter the Hard disk Management screen from Main Menu→HDD, as shown below:



**STATUS**: The DVR will automatically check for the proper operation of an installed hard disk drive. If the hard disk needs formatting, "UNFORMATTED" will be displayed in the hard disk status display and you can click "HDD Format " to format the hard disk. If the system detects an available hard disk, the hard disk status will be "ONLINE".

**ALL/FREE:** Displays the total storage capacity and current remaining storage capacity of the hard disk.

**TIME LEFT**: Displays the amount of recording time available on the hard disk, based on the currently selected video "resolution" and "quality".

**FORMAT:** Click the check box and a " $\sqrt{}$ " will appear, indicating that this HDD has been selected for a subsequent format operation.

**OVERWRITE:** When set to ENABLE, the DVR will automatically overwrite the earliest recording when it needs more space for new recordings. When set to DISABLE, the DVR will stop making any new recordings once the hard disk is full.

**HDD FORMAT**: Before it can be used to store recordings, the hard disk must be formatted. After checking the FORMAT box (see above), click the "HDD FORMAT" option to begin the formatting process. A confirmation dialog will be displayed. Click "ENTER" to begin formatting or "CANCEL" to abort the operation. Once the new hard disk has been formatted, the DVR will automatically reboot.

**USB FORMAT:** Formats a hard disk or flash drive attached to the system's USB 2.0 port.

**DEFAULT:** Restores the factory default values.

## 3.6 Basic Setup

Enter the Basic Setup screen from Main Menu→Basic:

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The Basic Setup screen includes the 6 options of Language, Date/Time, Password, Cameras, Video/Audio, and Exit.

#### 3.6.1 System language

Move the cursor to the "LANGUAGE" option (the icon is enlarged and highlighted to indicate selection) and press "Enter" to enter the language selection screen, as shown below:

SY	STEN LANGUAGE
SYSTEM LANGUAGE	ENGL I SH
😑 Re-startin	g after the entry into force
	APPLY EXIT

Select the desired language from the list, then click APPLY to save the setting. The language selection will take effect after the DVR is rebooted.

#### 3.6.2 Time setup

Move the cursor to the "DATE/TIME" option (the icon is surrounded by a yellow frame to indicate selection) and press "Enter" to enter the setup screen of this option, as shown below:



The system time, date format, time format, time zone, and DST time can be set up in this screen.

#### 3.6.3 User password



**DEVICE ID:** Elf more than one DVR is being operated in the same area, each should have a unique Device ID. Enter digits directly to set the DVR ID number.

**PASSWORD**: Press "Enter" and select "ENABLE" or "DISABLE" to set whether a password is needed for access or not. If this option is enabled, the user has to enter his/her password to log in successfully. If it is disabled, the main menu of the system can be logged in directly without the need for a password.

**User Password**: This option is operated with keys or the mouse. Enter digits directly to set the user password.

Admin password: This option is operated with keys or the mouse. Enter digits directly to set the administrator password.

#### Notes:

- This unit has no initial password. When you're setting up passwords, it is recommended that the two passwords are set up at the same time. If you forget your password, please contact Monoprice Technical Support for assistance.
- Only the locking, channel changeover, video search, log search, backup, PTZ control, mute, manual recording, and stop recording functions are available to normal users.

#### 3.6.4 CAMERAS

Move the cursor to the "CAMERAS" option (the icon is surrounded by a yellow frame to indicate selection) and press "Enter" to enter the setup screen, as shown below:

	NAME	POSITION		COLOR	PREVIEW
CHI	CH1	TOPLEFT	-	SETUP	ON -
OH2	CH2	TOPLEFT	•	SETUP	ON -
CH3	CH3	TOPLEFT	*	SETUP	ON -
CH4	CH4	TOPLEFT	•	SETUP	ON -

**NAME:** Move the cursor to the input box of this option and press "Enter" to enter the input screen. Numerical, English, and Chinese pinyin input methods are supported. **POSITION:** Move the cursor to this option and press "Enter" to change between name

positions. There are 5 setup options: top left, bottom left, top right, bottom right, and off. **COLOR:** Move the cursor to "Setup" of the corresponding channel and press "Enter" to enter the color setup screen, as shown below:



Press "Enter" or drag the cursor directly to set the picture color, including the 4 options of chromaticity, brightness, contrast and saturation. Press "Enter" to exit and save the set parameters.

#### PREVIEW:

On: The picture of this channel can be seen in the Video Preview screen.

Off: The Video Preview screen of this channel has been shielded, but there is no effect on the recording of this channel.

**PREVIEW TIME**: When "On" the system date and time are displayed right above the Video Preview screen.

**RECORD TIME**: When "On" a clock is displayed during playback of the current recording file.

CHANNEL SEQ: Sets the channel sequence time.

#### 3.6.5 VIDEO/AUDIO

Move the cursor to the "VIDEO/AUDIO" option (the icon is surrounded by a yellow frame to indicate selection) and press "Enter" to enter the setup screen, as shown below:

VID/AUD SETUP
Wonitor resolution 1280x1024 CAMERA SYSTEM PAL
APPLY BUT

**Monitor Resolution**: Left-click or press "Enter" to set the VGA output resolution to 1280x1024, 1024x768, or 800x600.

**CAMERA SYSTEM**: Left-click or press "Enter" to select one of the two camera video systems: PAL or NTSC.

**VOLUME SETUP:** Move the cursor to "VOLUME SETUP", left-click or press "Enter" to enter the Volume Setup screen, and press "Left", "Right", or drag the cursor with the mouse to adjust the volume level.

Note: The system will restart when the VGA resolution or the camera resolution is modified.

## 3.7 Advanced

Enter the following screen from Main Menu→Advanced:



The advanced functions include: Alarm, System Information, Motion Detection (MD), Mobile Phone Monitoring, System Maintenance, PTZ (pan, tilt, zoom) Setup, and Network Setup.

#### 3.7.1 Alarm

Move the cursor to the "ALARM" option (the icon is surrounded by a yellow frame to indicate selection) and press "Enter" to enter the setup screen, as shown below:



**I/O CHANNEL and I/O ALARM**: Each channel corresponds to an I/O state alarm. When the alarm input of a channel is triggered, the alarm recording of the corresponding channel will be started.

NO: Normally on.

NC: Normally close.

OFF: shutdown alarm of this channel.

Note: When an alarm is produced, a red letter "I" will be displayed above the corresponding channel.

**HDD LOSS**: When set to "On", if the system cannot identify the hard disk, an alarm will be generated, and a red letter "H" will be displayed at the bottom left corner of Channel 1 in the lower part of the Video Preview screen.

**HDD SPACE**: When set to "On", if the remaining space of the hard disk is less than 500MB, the lower part of the Video Preview screen will display: "The space of the hard disk is not enough. Please change the disk after shutdown."

**VIDEO LOSS**: When set to "On", if the video of a certain channel is lost, this channel will display in the lower part of the Video Preview screen: "Video Loss".

**ALARM MANAGE OUTPUT**: The length of time that the DVR will output the alarm signal once an alarm has been triggered. Options are 0, 10, 20, 40, and 60 seconds.

**BUZZER**: The time of the buzzer will ring once an alarm has been triggered. Options are: 0, 10, 20, 40, and 60 seconds.

**Post Alarm Recording**: The length of time to wait before beginning recording after the motion detection alarm has been triggered. Options are: 30 seconds, 1 minute, 2 minutes, and 5 minutes.

**Email SETUP**: The DVR can send an email whenever the motion detection alarm is triggered. For this to occur, the DVR must be connected to internet (see Chapter 4 "DVR Network" for instructions). When motion detection is triggered, the system will extract a still image at the time of the trigger and will send it to the specified email address. Use this screen to setup your email parameters.

	EWAIL SETUP
EMAIL	ON E
SSL	OFF ON
SMTP PORT	00025
SMTP	smtp. ***, com
SEND EMAIL	abod#***.com
SEND PW	****
RECV EMAIL	efgh€≠≠≠.com
	DEFAULT APPLY EXIT

**SSL**: A secure link transmission protocol. Whether this is "On" or "Off" is determined by the mail server.

**SMTP PORT**: The outgoing port on which mail will be sent. This is usually port 25, but other servers, such as GMail, use different values (GMail uses port 465). Check with your ISP if you have difficulties with this.

**SMTP**: The server address of the mailbox used to send the email. For example, the SMTP server of the Yahoo mailbox is smtp.mail.yahoo.com. Check with your email provider if you are unsure of the value for this field.

SEND EMAIL: The mailbox address used to send emails.

SEND PW: The password of the mailbox used to send emails.

**RECV EMAIL**: The email address used to receive the picture transmitted by the DVR motion detection alarm. If the alarm frequency of the system is high, the number of pictures sent will also be larger. Please pay attention to the available space of your mailbox to ensure that it does not get filled with alarm images.

#### 3.7.2 System info

Enter the System Info screen from Main Menu→Advanced Functions, as shown below:

5	
SOFT VERSION	V20101101
UI VERSION	V1. 2. 1_0E
MAC ADDRESS	00-11-30-40-5E-6F
	APPLY DOLL

You can see the software version number, whole unit version number, MAC address, and DVR serial number on this screen.

#### 3.7.3 Motion detection

Enter the Motion Detection screen from Main Menu→Advanced, as shown below:



**MD Channel and STATUS**: Each channel has a corresponding switch to determine if the motion detection is active or not. Press "Enter" to select motion detection "On" or "Off".

**SENSITIVITY**: Each channel has a corresponding sensitivity setting (1, 2, 3, or 4), in which 4 is the most sensitive to any motion detected. Press "Enter" to toggle the option. **MD AREA:** Each channel has a corresponding motion detection area setting in which it will look for motion, while ignoring the rest of the viewing area. Move the cursor to "SETUP" option of the corresponding channel and press "Enter" to enter the motion area setup screen. On this screen a red block indicates that motion detection is activate for that area and a transparent block indicates that motion detection is not activated, as shown in the example below:

	-	
	1	

#### **Operating prompt:**

Remote control operation: Use "H" (display mode) to select full screen or blank; Mouse operation: Left-click the mouse and drag the motion box to set the area of dynamic detection.

#### Motion detection setup procedures:

- A. Turn "On" the corresponding channel in the "Channel Status" option.
- B. Set the sensitivity level as necessary, usually set at 3 or 4.
- C. Set the motion area of the corresponding channel in the "Area Setup" option.
- D. In the "Recording Mode" screen, set the corresponding channel to "On" in the "Channel" option.
- E. In the "Recording Mode" screen, select "Timing Recording" in the "Recording Mode" option and click "Record Time Configuration" to enter the Record Time

4 Cameras & 4 Channel DVR Video Security System Bundle

Configuration screen to set the times at which alarm recording will be possible (see timing recording in "Recording Mode" for the setup instructions).

After the setup has been completed and motion detection is triggered, a red letter "M" will appear in the screen of the appropriate channel. See "Alarm processes" in Section 3.6.1 for alarm processing options.

#### 3.7.4 Mobile phone monitoring

The mobile phone monitoring function of this DVR is supported by mobile phones using the **Windows Mobile** and **Symbian** operating systems, such as the Dopod P660, Nokia N78, and Nokia 95.

Enter the following screen from Main Menu $\rightarrow$ Advanced Functions $\rightarrow$ Mobile Phone Monitoring:

OBILE	USERNAME	admin
NOBILE	PASSWORD	Carl Contraction of the Contraction
SERVER	PORT	15964
		DEFAULT APPLY

**Mobile Username and Password**: Set the cell mobile login user name and password. The default values are empty.

**Service port**: Set within the range 1,024 - 65,535. This port must be mapped on the router and its setup method is the same as the mapping method of the port in network setup.

For more detailed mobile phone installation and user manual, please refer to the Mobile Phone User Manual on the CD.

#### 3.7.5 System maintenance

Enter this screen from Main Menu→Advanced, as shown below:



**AUTO RESET**: When this option is set to "On", you can determine the reboot frequency for the DVR.

System update: Copy the update file to the root directory of a USB harddisk/flash drive

then insert the disk into the USB 2.0 port on the back of the DVR. Click the "Enter" button to begin the system update process. The screen will display a progress box until the update is completed. The system power should not be interrupted during the update process.

**DEFAULT SETTING**: Restores the system parameters to the factory default settings. **RESTART:** Restarts the DVR.

#### 3.7.6 PTZ

Enter the "PTZ" screen from Main Menu $\rightarrow$ Advanced, as shown below:



**CHANNEL**: Select the channel number of the camera you want to control. If using the eight-channel DVR, click the "NEXT PAGE" button to see the second 4 channels.

**PROTOCOL**: Select the protocol used by the PTZ camera by selecting the brand and model of camera. The default is Pelco-D.

**BAUD RATE**: Select the data transfer rate used by the camera: 1200, 2400, 4800, or 9600.

DATA BIT: Select the number of data bits in each transfer packet: 5, 6, 7, or 8.

**STOP BIT**: Select the number of stop bits in each packet: 1 or 2.

VERIFY: Select the type of data verification used: None, Odd, Even, Mark, or Space.

ADDRESS: Complete the PTZ code of the corresponding channel.

Note that you only need to set the Protocol, Baud rate, and Address code if all you need to do is to set the PTZ of the attached camera.

See Shortcut Menu $\rightarrow$  PTZ Control for PTZ control information.

#### 3.7.7 Network setup

Enter the "Network" screen from Main Menu→Advanced, as shown below:

1	
TYPE	STATICE
MEDIA PORT	09999
NEB PORT	00124
IP ADDRESS	192. 168. 001. 197
SUBNET MASK	255 255 255 000
GATEWAY	192. 168. 000. 001
DNS	210.021.196.006
UPNP	ON F
DONS SETTI	NGS DEFAULT APPLY EXIT

**TYPE**: Select the type of network setup in use: static configuration, DHCP, and PPPOE.

Static: Allocates an IP address manually.

**DHCP**: Automatically acquires an IP address from the DHCP server.

Note: After selecting the DHCP mode and receiving confirmation of the change, restart the system. After startup, the DVR will establish a connection with the DHCP server automatically. When this is successful the DVR will be allocated an IP address, which will be displayed on the screen.

**PPPOE**: Uses a broadband dial-up network access method, as shown below:

	NETWORK SETUP
TYPE MEDIA PORT	09000
WEB PORT	00000
PPPOE NAME PASSWORD	
DNS	202. 096. 128. 166
DONS SETT	INGS
	DEFAULT APPLY EXIT

**PPPOE NAME and PASSWORD**: Enter the user name and password provided to you by your ISP.

When using an ADSL modem, you can connect it directly to the DVR. If you do so, select "Internet Connection" for the PPPOE mode. Press "Enter" on the PPPOE selection in the connection mode to enter the PPPOE Setup screen. After entering the broadband user name and password, click "Enter" and the system will restart. After that, the DVR will automatically establish a network connection using the PPPOE mode. After a successful connection, the IP address will automatically be modified to the acquired dynamic WAN IP address.

**MEDIA PORT**: Input the port number used for the private protocol communications between the DVR and the PC (usually 9000). If this port is occupied by any other service, modify it to an unused port.

**WEB PORT**: Input the http port (default = 80). If the administrator modifies the WEB port to any other port, such as 88, you will need to add the port number to the IP address (for example: "<u>http://192.168.1.19:88</u>") in the address bar when accessing the DVR via Internet Explorer.

**IP address**: Allocate an IP address, depending on the network environment of the DVR.

Subnet mask: Enter a subnet mask depending on the network environment of the DVR.

**Gateway**: Set the gateway, depending on the network environment of the DVR. If there is no router device in the network, please allocate an IP address on the same network segment. If there is a router device in the network, you will need to set the corresponding gateway.

**DNS**: Set the IP address of the domain name server (DNS varies from city to city). You can use the same domain name server as you use for your PC.

UPNP: When the UPNP function is on the DVR will map the port and IP into the router

# automatically. **DDNS Setup**

Click "DDNS Setup" to enter the following screen:



**DDNS**: When a domain name resolution server is available, please select DDNS "ON"; **SERVICE:** Select one of three DDNS server options: 3322, dyndns, and perfecteyes. **Host name**: Enter the host name registered on the dynamic domain name server. **User name**: Enter the user name registered on the dynamic domain name server. **Password**: Enter the password registered on the dynamic domain name server.

## 3.8 Domain Name Application

#### 1) Create account

Go to <u>www.dyndns.com</u> and click the Create Account option. Fill in the account information:

Username:	dvrtest001
Password:	
Confirm password:	
Email;	wing225@163.com
Confirm email:	wing225@163.com
Subscribe to:	<ul> <li>DynDittS.com newsletter (1 or 2 per month)</li> <li>Dyn Inc. press releases</li> </ul>
	Remove HTML formatting from em
Security Image: (1)	8 5 6 4 7
	Enter the numbers from the above ime [85647

After confirmation, the system will inform you that a verification message has been sent to the designated mailbox, as shown below:



#### 2) Activate account

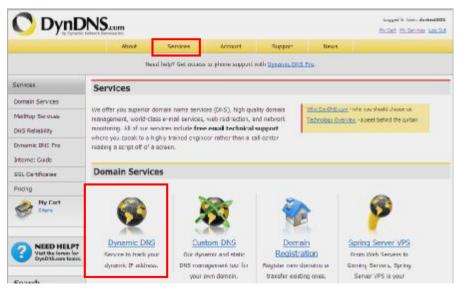
Log into your mailbox and open the confirmation link sent from <a href="mailto:support@dyndns.com">support@dyndns.com</a>, as shown below:



Click the link below and enter the website to activate the account.

3) Login

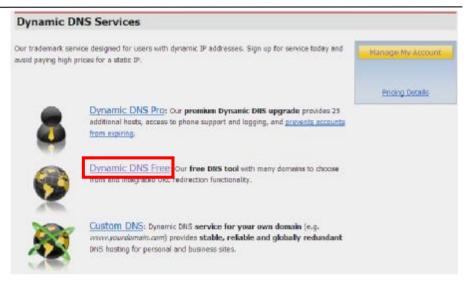
After successful activation, open the home page <u>http://www.dyndns.com/</u> to log in. After successful login, click Services→Dynamic DNS, as shown below:



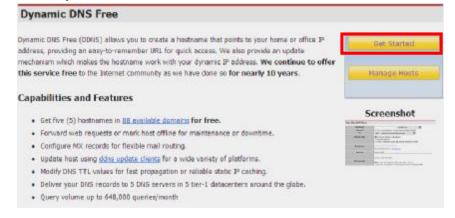
#### 4) Application for free domain name

After entering the "Dynamic DNS Services" screen, click "Dynamic DNS Free" to apply for a free dynamic domain name, as shown below:

#### 4 Cameras & 4 Channel DVR Video Security System Bundle



#### Enter the "Dynamic DNS Free" screen, as shown below. Click the "Get Started" button.



Enter the hostname, select the service type, and then enter the dynamic IP address (usually being the dynamic IP address of the network of the DVR host) to be tied in the "Add New Hostname" screen, as shown below. Complete the application for the dynamic domain name as prompted.

## 4 Cameras & 4 Channel DVR Video Security System Bundle

	1 (1) (2)	
Hostname:	dvrtest001 . dvrdins.org	
Wildcard Status:	Disabled [Want Wildcard support?]	
Service Type:	Host with IP address [₱]	
	O WebHop Redirect [2]	
	O Offline Hostname [?]	
IP Address:	59.40.212.55	
1	Ise outo detected IP address 59.40.212.55.	
1	III. value is 60 seconds. <u>5.97 TTI</u> ,	
	TYes, let me configure Email routing. [7]	

divitest001.dvrdre.org added to car	: You must checkout to activ	rete.	
ur cart cantains free services only. You will ret be acted for an	od: card information.		
🐖 lipgrade Optinas			
Free accurate allow only five Dynamic 246 hads. &au I To add more and ence addressel benefits for only \$15.00		Pro 🙉 .	
Baal To get Cynamic DIS for your own deveals, une Carton	ALCO-		
Baul To get Cyrianic DIS to: your own domain, une <u>Curdan</u> Dynamic DIS Hosts	ille-		
	ramou	\$8,0	00
Dynamic DHS Hasta		58.0	90
Dynamic DHS Hosts ExtentIOL/strang			

#### Free Services Checkout

Service	Period	Price
ynamic DNS Hosts		
distast001.derdna.org	+	\$0.00
	Sub-Totak	50.00

Host Services			Add New Hostname - Host Update Lo	
	dvrtest06	1.dvrdns.org successfully activated		
Hostname	Service	Details	Last Updated	
dwtest001.dvrdns.org	Hast	59.40.212.55	Dec. 01, 2009 10:17 PM	

## 3.9 Port Forwarding

Port forwarding procedures:

- 1) Set the host IP address. See the relevant section.
- 2) Log into the router.

Assuming the IP address of the router is 192.168.1.1, type this address into the IE address bar and press "Enter". A login prompt box will appear, as shown below:



Click "Enter" to enter the main screen of the router, as shown below:

lan a' Cloco Gynlemic, Inc.				tiretess G Broar		en Koner 13
Status			Actess	Application		WRISHES Sietus
	Rourr I	ess security	Pesitivitors	& Gaming	Administration	Setus
Darier Information	Province States	- 1881 peikt 802, V			Entreard Ver Redeck carry	
	Current Time: MAC Address:	Bion. Dec. 21 3805			Darrent Tree fire, ar point	. The slave
	Roder Save Historie	WHITSUND			MAL AND ESS Dederfs U.K.C.S by your 157	
Interest	Demoin Nerror.				Bouter Barrie	in the Taulor
Configuration Type	Login Type Login Status	Densected	sconnect		inter counts Tab. Black-	n N Hoe
	P.Adtress	55,256 123,144			Configuration access the price by new GP to:	mater reque
	Defect Gateway	206-355-256-256 55-258-422-1			was extend of	e arbienadora ritie Bella, Ta
	DHS 1	310 24 498.8			You can Cores Disconnect yo	

Click "Applications & Gaming ", as shown below:

4 Cameras & 4 Channel DVR Video Security System Bundle

Setup	Wirele	22	Secur	ity		ccess trictions		aming
art Aange For	ward	1	art Triggerin	e 1.		2042	1	0
			Por	Range				
Application	Start	ē.	End	Proto	col	IP Addres	6	Enable
	80	to	80	Both	-	192.168.1.	19	9
	9000	to	9000	Both	4	192.168.1.	19	Ø
	15951	1 10	15961	Both	-	192.168.1.	19	1
	u	10	0	BOUL		192 100 1		-
	0	to	0	Both	-	162.168.1.	0	
	0	to	0	Both	-	192.168.1	0	
	0	to	0	Both	-	192,168.1.	0	
[ ]	0	to	0	Both	*	192.168.1.	0	
	0	1 10	0	Both	Y	192.168.1.	0	
	٥	to	D	Both	~	192.160.1	0	
			Save	Settings		Cance	al Cha	anges

As shown above, fill in the IP and the port number in the corresponding files, and select "Both" in the "Protocol" column. The check mark in the "Enable" column indicates that the entry is active. After setup, click "Save Setting" to save the settings.

Note that 80 is the WEB port, 9000 is the media port, and 15961 is the mobile phone port. All these ports can be modified in the menu, please check the ports on the DVR.

## **Chapter 4 DVR Network**

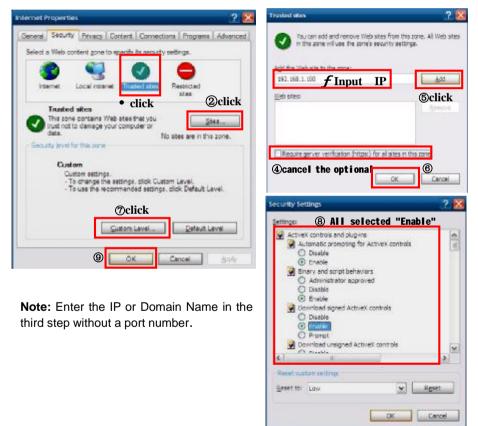
## 4.1 Functional Characteristics

The DVR supports LAN and WAN access, as well as IP and domain name access.

## 4.2 Installation and Download of Controls

#### Automatic installation of plug-ins unit:

First add the IP address of the DVR as a reliable site for your system. For example, if the IP address of the DVR is 192.168.1.100, first open IE Attributes  $\rightarrow$  Internet Options  $\rightarrow$  Security Options for an ordinary XP system, as shown below. This can be set in 9 steps.



After setup, enter the IP address in the IE address bar, and complete the automatic installation of the plug-in unit as prompted.

## 4.3 IE Login

Log into the system after the plug-in unit has been installed. For example, if the domain

name of the DVR is **dvrtest05.eicp.net** and its port is **80**, enter the domain name in the IE address bar. Enter the user name and the password, select "LAN" or "INTERNET" depending on the network environment, and click "Login" to log into the client end or access the DVR end remotely.



**Note:** If the DVR host is in a LAN, but you have chosen the "WAN" option, the preview image will be non-real-time.

## 4.4 Real-Time Preview

After logging into the client end successfully, enter the real-time preview screen directly and obtain a video connection automatically, as shown below:

#### Play control:

sopen or close the image; : capture: : remote recording (see "System Setup" for setting the storage directory); : divide the screen into 1, 4, 9 and 16 parts respectively;

**PTZ control:** controls the upward, downward, leftward, and rightward motion of the PTZ remotely, as well as the zooming, focusing, aperture control, and preset points of the lens.



## 4.5 Recording Playback

Click "PLAYBACK" to enter the Recording Playback screen, as shown below:



First select the date of the recording to be played and the channel and recording types, then click "Search". The eligible recording files will appear in the file list, with the bold numbers denoting dates with recording data, as shown in the figure above. Select the file to be played back and double-click the filename or click "Playback" to play it. A control bar will appear at the bottom of the screen for pause, stop, fast forward, slow play, and next frame control. Click "Backup". This file will be saved in the designated directory (see Figure 4.10 for setting the save directory).

## 4.6 Recording Mode

Click Setup $\rightarrow$ RECORD to enter the remote recording mode, as shown below:



The setup method is the same as the main DVR menu. See "Recording Mode" in Chapter 3 for details.

Note: "Detail" can be set on 4-channel DVRs only.

#### 4.7 Alarm Setup

Click Setup→Alarm to enter the Alarm Setup screen, as shown below:

SETUP					×
RECORD					
ALLION CHI	ALARM STATUS				
042	VIDED LOSS				
044	HED SPACE				
ALL	H00 L065				
1172	ALARM MANAGE				
NETWORK	QUTPUT	108	~		
SETTING		108	*		
10.0	POST REC	Din	~		
			DEF	VILT APPLY	
				and the second second	

The setup method is the same as the main DVR menu. See "Alarm Setup" in Chapter 3 for details.

## 4.8 PTZ Control

Click Setup→PTZ to enter the PTZ Control mode, as shown below:

SETUP				X
RECKIRD				
ALARM	PROTOCOL	P6.00-0	×	
CH1 CH2	ADDRESS	1	×	
СНЗ СН4	B4U0	2400	<b>X</b>	
ALL	DATA BIT	8	<b>V</b>	
SETTING	STOP BIT	1	×	
DIFO	VERUFY	000	¥.	
			DEFAULT. APPLY	

See Chapter 3 "Network Setup" in this manual for setup instructions.

## 4.9 Network Setup

Click Setup→Network Setup to enter the Network Setup screen, as shown below:

ALARM PTZ HETWORK TOP/IP	TYPE MEDIA PORT WEB PORT	57.4TIC 💌
SETTING NFG	JP ADDRESS SUBIET WASK	85 192.,185., 1 .244 255.255.255.0
	GATEWAY	192 , 163 , 1 , 1 310 , 21 , 196 , 6
		DEFAULT APPLY

See Chapter 3 "Network Setup" in this manual for the setup method.

## 4.10 System Setup

Click Setup→Setting to enter the Setting screen, as shown below:

SETUP		8
RECORD		
ALARM	WTERNET 259	k 🔛
112	FILE SAVE PATH	and the second se
LETWORK		
SETTING SETTING	IE PASSWORD	04 💌
	USER #ASSWORD	
NFO	RE-ENTER.	an and a second s
	ADMIN PASSWORD	******
		DEFAULT APPLY

**INTERNET:** Set the code stream. The higher the code stream is, the clearer the remote image will be, but the network bandwidth must be high to accommodate the extra data or the image may be delayed.

**File SAVE PATH:** Set the directory into which recordings will be saved during remote recording and remote backup operations.

**IE password:** Set the IE login password. (Note: This password may be cleared in the main menu of the DVR.)

## 4.11 Host Info

Click "DVR HOST" to enter the Host Info screen, as shown below. View the operating state of the hard disk, the time remaining and the software version and MAC address of this system.

		×
HDO STATUS	126687777482 (2668746160)	
AVAILABLE TIME	\$2940UR	
SOFT VERSION	V20400915	
MAC ADDRESS	07487442-05-07	
	AVAILABLE TIME	AVAILABLE TIME STROUG SOFT VERSION VIEWS

# **Chapter 5 Client Software & Player**

## 5.1 Client Software

Insert the software disc into the drive on your PC. Double click the "Setup" icon to begin the software installation. Continue to install the software by following the instructions in the setup program. Once installed, a User Login dialog is displayed, as shown below:

USER LOGIN		
IP ADDRESS :	UPATERNES.	×
MEDIA PORT :	9999	6
PASSWORD :	1	
NETWORK :	INTERNET	×

IP ADDRESS: Enter IP address or Domain Name.

MEDIA PORT: Enter the port number (the default is 9000).

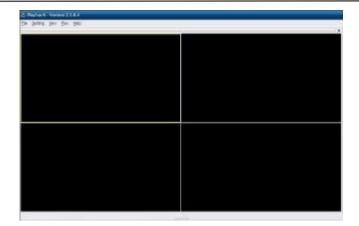
PASSWORD: Enter your IE password.

**NETWORD:** Select one of two web styles: LAN or INTERNET.

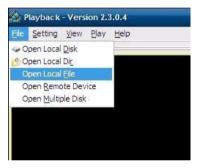
Note: After the successful login in, the interface is the same as that of IE. Please refer to the instructions in Chapter 4.

## 5.2 Video Player

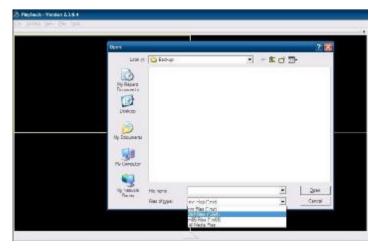
Open the PLAYER installation program PlaybackSetup.exe on the CD disk. Follow the installation instructions. Once installed, double-click the program icon to start the program, as shown below:



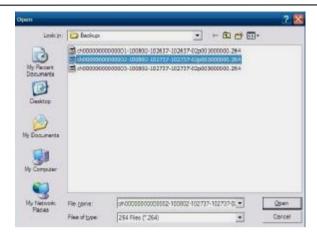
Click "File" as shown in the following image. Select "Open Local File":



Select the .264 file type, as shown in the following image:



Select the file you want to play. Click "OPEN", as shown in the following image:

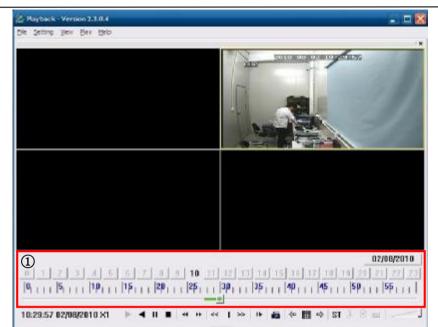


Click the "PLAY" option, as shown in the following image:



After clicking the "'PLAY" option, click the "up arrow" button in the player to enter the screen shown in the following image:

4 Cameras & 4 Channel DVR Video Security System Bundle



		I	
Function	Definition	Function	Definition
Icon		Icon	
1	Recording Schedule		All video
	Play Forward, Play backword	□≫	Increase video
	Pause, STOP	ST	Start Operation
♦	Backward /forward frame	×	File Cut
<<   >>	Slow/Normal/Fast	X	File Deletion
	Next Hour	avi	AVI Format transmission
-	Capture bitmap	0	OSD
	Decrease video	4	Volume Control

Note:1. Double click the image to enlarge it.

2. When converting the AVI format, you should click the ST button. Then click AVI to select the time periods

#### Audio Setup:

Click SETTING  $\rightarrow$  AUDIO CHANNEL SETUP  $\rightarrow$  Normal Video Bar, as shown in the following image:

## 4 Cameras & 4 Channel DVR Video Security System Bundle

He Section Men Bay Help	
	100 M
Aratio Crannel Setting F	Normal Video Bart
Video Channel Spit Setting Processor Amplification Control	Erst Video Bar Of Multiple Disk Second Video Bar Of Multiple Disk Third Video Bar Of Multiple Disk Fourth Video Bar Of Multiple Disk
-	120

Select the channel audio to be played then click "OK", as shown in the following image:

udio Chani	nel Setting			
Sound Setti Has Sound	1923			
	Channel1 hannel has s	ound data	<u>•</u>	

## Appendix 1 Q&A

- I lost my password, how can I recover it?
   A: Please contact Monoprice technical support for assistance. To prevent this from happening, please use a password that is easy to remember and/or keep a copy of the password in a safe place.
- I have no video output signal?
   A: Please confirm that the video output port is connected to the VIDEO OUT, and ensure the BNC connectors are in good connection. Check that the BNC cable in use is not too long or worn out. Ensure N system/P system selection is correct.
- The system can not detect the hard disk?
   A: If the system can not detect the hard disk, please confirm that hard disk data and power cables are properly connected. Try disconnecting the cables and then reconnect them. Confirm that the power adaptor is DC12V 3A (the range is 3A--5A). Note that Seagate brand hard disks are recommended.
- 4. What is the affect to other equipment from the DVR's heat? A: The DVR will produce a certain amount of heat during operation. Please install the DVR in a safe place with good ventilation to keep temperatures as low as possible and ensure long operating life of the unit.
- 5. How much recording time can be put onto a 1TB hard disk by a 4-channel or 8-channel DVR?

A: Please refer to Appendix 2 "hard disk space calculation".

- The DVR's remote controller doesn't work, but the monitor screen is correct and the panel buttons can be used properly?
   A: Check the batteries in the remote control. Ensure that the remote is pointing to the IR receiver on the DVR and that the IR receiver is not blocked or obscured.
- 7. The "Manual recording" and "Stop recording" functions on the front panel and shortcut menu do not work?A: These function will only work when the system is not actively performing a timed
- recording.
  8. Is playback available while recording? Is multi-channel playback available?
  A: Yes, this system can support playback while recording. The 4-channel DVR can support 4 channels playback at the same time, but th 8-channel DVR can only support single channel playback.
- Can I delete recording files from the DVR hard disk?
   A: For security reasons you cannot delete individual recordings from the hard disk. If it is necessary, you can format the hard disk.
- The E-mail alert is not functioning?
   A: Please perform the setup again, making sure to follow the instruction exactly. Check for any typographical errors or extra spaces. Check the mail server's functionality to ensure the server is operating.
- 11. Cannot locate any recordings for playback?A: please check the hard disk data cable connection to ensure it is properly connected. Check to ensure that the system time is properly set.
- 12. DVR can not control the PTZ after setup?

#### A: Please test for the following reasons:

- **u** The RS485 cable A at B.
- u PTZ decoder setting, connection and installation is incorrect.
- u PTZ incorrect setup in the DVR.
- 13. Motion detection does not work?

A: Check the motion detection time and motion detection zone to make sure that they are properly configured. Check the sensitivity setting.

- 14. The alarm does not work?A: Check the alarm setting and alarm connection. Ensure that alarm signal input is correct.
- 15. The DVR cannot obtain real-time access to LAN?

A: When accessed through the LAN the 8-channel DVR can show real-time images only when the network environment is set to "LAN" in the login interface. For 4-channel DVRs, in addition to selecting "LAN" in "network environment" option in login interface, please select "ordinary" in the "details" option under recording mode.

16. The remote login interface is available, but shows "Login failed" when I try to login?

A: 1) Please check whether the password is properly set. If you forgot the password, enter the "User Password" interface of the DVR and click "Clear IE Password", then login again. 2) Please check the DVR's local network and remote access network. Slow network speeds will cause a failed login. Please try it again several times.

- 17. After successful remote access, shows "user is configuring.... "?A: Please exit all DVR menus and keep the preview status showing. Remote setup is now vailable and storable.
- 18. There is smearing on the screen during real-time monitoring or sometimes even a short pause?

A: 1) It is normal if it occurs for less than 10 seconds; 2) Confirm that the DVR environment network speed is guaranteed.

19. Serious image delay during cell phone monitoring?

A: 1) Change the mobile wireless network into 3G or WIFI; 2) Confirm the DVR environment network speed is guaranteed; 3) Do not put cell phone in a weak signal area; 4) It's normal if less than 10 seconds.

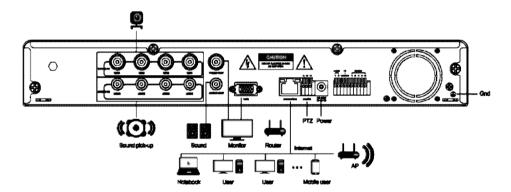
## Appendix 2 Hard Disk Space Occupation Calculation

This DVR stores data on the hard disk as shown in the following table.

Unit of Measure: Megabytes/Channel/Hour

Bit rate Resolution	Excellent	Good	Ordinary
D1	400	300	200
half-D1	350	250	150
CIF	300	200	100

This table is for reference only. Variations in the options and settings can cause more or less data to be used during recording. Actual results will vary from the above.



## **Appendix 3 Topology**

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